

2023 GuardianGives COMMUNITY IMPACT REPORT

2023 Guardian HR Summit

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A few words from our CEO, FRED BURKE

At Guardian, we have a longstanding legacy of entrepreneurship and innovation, continually seeking new ways to expand access to highquality, affordable pharmacy care for older adults and individuals with complex health care needs.

While our mission has remained constant, and our core values have guided us at each step, our company continues to grow and adapt. With each new chapter, we forge ahead, meeting the evolving needs of the individuals and organizations we serve, and the broader health care community.

Reflecting on the past two decades, I am heartened by the positive impact we've made in the lives of our employees and the individuals in the communities we serve. We've strengthened our resolve to make Guardian a great place to work for our current and future employees.

This impact report is a testament to our dedication as a performancedriven organization, showcasing our efforts to push forward our mission and generate impactful outcomes. Our goal is not only to transform the future of health care for older adults and those with advanced needs, but to lead by example in an ever-changing health care landscape.

In our efforts to support the individuals in the communities where we operate, we've increased equitable access to affordable medications and enhanced safe medication use with our GuardianShieldTM programs: Insurance Optimizer and Clinical Intervention.

Facing the reality that \$11 billion in unexpired, unopened medicine



is wasted every year, we've launched pilot partnerships with Supporting Initiatives to Redistribute Unused Medicine organization (SIRUM) recycling in key markets to minimize medical waste and help connect people in need with surplus medications.

I couldn't be prouder of our employees' accomplishments in the past year. Our progress and our mission to advance clinical outcomes and reduce health care costs drive everything we do.

As we celebrate our 20th anniversary in 2024, I am confident that our strengths and values will continue to guide us toward meaningful change and even greater impact in the years ahead.

Sincerely,

Fred Burke President and CEO

A few words from our EVP, KENDALL FORBES

At Guardian, we're dedicated to advancing the care of older adults and individuals with complex care needs—and that commitment shapes our approach to outreach. Our core values—doing what's right, focusing on results, and collaborating with mutual respect and care—are not just words; they are the foundation of how we do business and how we give back in our communities.

Our local-autonomy business model enables each of our pharmacies to identify and address the specific needs of their communities, tailoring local outreach strategies that truly make a difference. This community-centric model is not just how we do business; it's the heart of our impact, touching on everything from health and wellness to sustainability and educational outreach.

We take pride in our partnerships with leading nonprofit and advocacy organizations, joining forces to inform policy and enhance care quality across a continuum of diverse care settings. Our commitment to promoting safe medication practices and strengthening care quality for all, particularly the most vulnerable, is unwavering.

This culture of service runs deep at Guardian. I am continually inspired by the initiatives our nearly 3,000 employees undertake, banding together to support local organizations and initiating countless acts of kindness and volunteerism within their communities.

I am especially proud of the impact of our educational outreach initiatives. By partnering with pharmacy schools nationwide, we are



educating and mentoring through internships and professional pharmacy practice rotations. Through these commitments, we're not just investing in the next generation of pharmacy leaders, but also immersing them in the nuanced world of long-term care, preparing them to address the complex care challenges of the future.

The blend of our strategic vision and the heartfelt work of our talented team members fills me with confidence in our ability to lead our industry forward and to deliver outcomes that truly matter. This inaugural edition of our *GuardianGives: Community Impact Report* is a celebration of how our bold aspirations translate into real-world action and positive, lasting impact for every life we touch.

Sincerely,

Kendall Forbes, RPh EVP, Sales & Operations

About GUARDIAN WHERE WE SERVE, WE LEAD

#1 Most Trusted LTC Pharmacy Across Our Footprint At Guardian, we are reimagining medication management and transforming care. As a premier long-term care (LTC) pharmacy, we prioritize health and wellness and easing burdens for caregivers. Our tech-driven solutions enhance medication adherence, improve outcomes, and reduce costs. Serving diverse care settings, our local pharmacies tailor their services to the needs of their communities, while our national team provides resources and support. Beyond medication dispensing, our commitment to excellence shapes every interaction, every day.



6,000+ Communities & Organizations Served

162K Lives Served 43 Pharmacy Locations

28 States Served



2,900+ Employees

Guardian by the Numbers | 2023

Our LEADERSHIP TEAM

Guiding our Journey with Purpose, Vision, and Strategy



Fred Burke, President, CEO

President, CEO and Co-founder of Guardian Pharmacy Services, Fred believes that when you do the right thing and conduct business according to the Golden Rule, you empower employees to maximize their potential resulting in loyal customers. His philosophy is proven through his success. Performance-driven and committed to the LTC pharmacy industry, Fred has a proven track record in creating and sustaining high-performing health care businesses.



Kendall Forbes, EVP, Sales & Operations

Co-founder and EVP of Guardian Pharmacy Services, Kendall is a seasoned pharmacy executive. The depth and breadth of his expertise has been a driving factor in Guardian's growth across the nation. He works with the company's national network of local pharmacies and their field teams implementing strategies necessary to drive success and to ensure that they maintain the highest quality standards and clinical excellence.



David Morris, EVP & CFO

As Guardian Pharmacy Services Co-founder, EVP and CFO, David's expertise in all aspects of financial strategy and management, as well as effective risk management, has been critical to the sustainable growth of the company. In addition to his overall treasury and accounting responsibilities, he oversees many of the core departments that Guardian's growing network of national LTC pharmacies leverage for ongoing support.

VISION

To be the nation's leading long-term care pharmacy services provider, fueled by a passionate and diverse team committed to making a positive impact in the lives of those we serve.

PURPOSE

To provide compassionate, community-focused long-term care pharmacy services, striving for better health outcomes and more affordable care.

WHO WE SERVE

We are privileged to serve older adults and individuals with complex medical needs across a continuum of care settings.



Assisted Living & Memory Care



Intellectual & Developmental Disability Providers



Mental & **Behavioral** Health



Hospice Care



Post-Acute & Long Term Care



Core VALUES

The Golden Rule



We treat others with respect, empathy, and kindness.

Results



We focus on outcomes that matter to our residents, customers, and employees.

Excellence



We pursue distinction in everything we do.

Collaboration



We embrace a spirit of teamwork.

Guardian



END

COMMUNITY Outreach

At Guardian, our heart is in the communities we serve. And, coast to coast, our pharmacies proudly focus on building personal connections. It's not just about being present; it's about actively participating in the lives of those we serve and those near us.

From Alzheimer's walks to health fairs, events for children's well-being, and supporting families in times of need, throughout 2023 Guardian actively contributed to a diverse range of important causes. These endeavors reflect our dedication to making a positive impact on health, educational opportunities, and overall well-being, leading to brighter tomorrows in the communities we serve.





IND

Commitment to improving lives in the communities we serve

Joining Forces to End Alzheimer's

Our pharmacy teams in Arizona, Florida, Maine, California, Minnesota, Missouri, and Kansas participated in community Walk to End Alzheimer's events.

Guardian Angel Health Fair

Phoenix-based Saliba's Pharmacy sponsored a community health fair for providers aimed at improving care coordination and quality.

Charity Golf Tournaments

Florida, Arizona, Missouri, and Georgia's pharmacy teams teed up for good causes, including Watermark for Kids Thrive and The Baptist Homes charities.

Sport Shooting for Change

Jacksonville's pharmacy participated in the 9th Annual Angelwood Walter "Chuck" Foster Sporting Clay Shoot supporting individuals with developmental disabilities.

Spreading Warmth for the Holidays

Our Atlanta-based corporate team adopted Azalea Gardens Assisted Living for the holidays, and our Birmingham team gave "Gifts for All" to The Arc of Alabama.







Community Engagement

We understand that true health care goes beyond prescriptions, leading us to actively engage in initiatives that foster connections, make a positive impact in the communities we serve, and create lasting memories.

An annual tradition, the Orlando, Florida pharmacy team has the privilege of working closely with The Russell Home for atypical children. Unique in Central Florida as the only private, non-profit facility dedicated to severely disabled children, The Russell Home has relied exclusively on community donations and other



contributions for over 60 years to support its residents. Our local Guardian family is proud to have collected and delivered much needed donations to The Russell Home again in 2023.

GUARDIAN PHARMACY OF ORLANDO SUPPORTS THE RUSSELL HOME FOR ATYPICAL CHILDREN

At Christmastime, our Tuscon, Arizona pharmacy team partnered with the Country Club of La Cholla to fulfill holiday wish lists and spread joy and cheer with residents and their families.

"We love this event for how special it is for the residents and their family members," says Adriana Moreno, Marketing Director at Saliba's Pharmacy.





TUCSON, ARIZONA SALIBA'S PHARMACY SPREADS HOLIDAY CHEER FOR OLDER ADULTS



Paws for a Cause

At Guardian, we understand the profound connection between pets and human wellness. Through these efforts and more, we proudly supported our communities' furry friends in a variety of unique ways, celebrating the vital role they play in our wellbeing.

In Pink Hill, North Carolina, our pharmacy team contributed and matched donations towards the purchase of a service dog for an individual with epilepsy. Understanding that pets need wellness too, they also donated medical supplies to the Society for Companion Animal Protection (SCPC).

Spreading four-legged joy to residents, staff, and families, our Knoxville, Tennessee pharmacy team member, Kelly Hansel, volunteered her time to bring her goats to assisted living communities.

In Statesboro, Georgia, they collected and donated food and pet supplies to Fixing the Boro, a low-cost spay and neuter clinic.



Lending a Helping Hand

We are deeply committed to supporting individuals, families, and the communities we serve in times of need and crisis. Our initiatives encompass a wide range of activities aimed at providing assistance and resources to those facing challenges.

From providing financial assistance for medical needs to participating in clothing and toy drives, stocking food banks, and donating blood, our team members performed countless acts of volunteerism and kindness in 2023.

Further, we stood ready to respond to emergencies and disasters, offering financial aid to families affected by house fires, and organizing disaster relief efforts. Through initiatives like first aid and CPR training and helping the longterm care and senior living communities we serve prepare for natural disasters and forced evacuations, we work tirelessly to ensure the safety and well-being of all members of our community.

Youth Development

We believe every individual should have the opportunity to lead their best life. And, we're on a mission to support and empower the leaders of tomorrow. It's based on these ideals, that we support organizations that help children and young adults feel empowered and prepared for the future.

Our Pink Hill, North Carolina team provided Citizenship Award trophies for the local elementary school as a heartwarming acknowledgment of young individuals who promoted citizenship or demonstrated exceptional characteristics of leadership.

A proud supporter of the Rotary Club, our Kernersville, North Carolina pharmacy team sponsored a pancake supper, helping raise money for youth and community service projects.

Arizona's pharmacy teams sponsored and participated in Rainbow Acres' 50th Anniversary Celebration, benefiting adults living with developmental disabilities. Members of their pharmacy team also participated in a back-to-school drive, ensuring that children had the necessary supplies for a successful academic year.

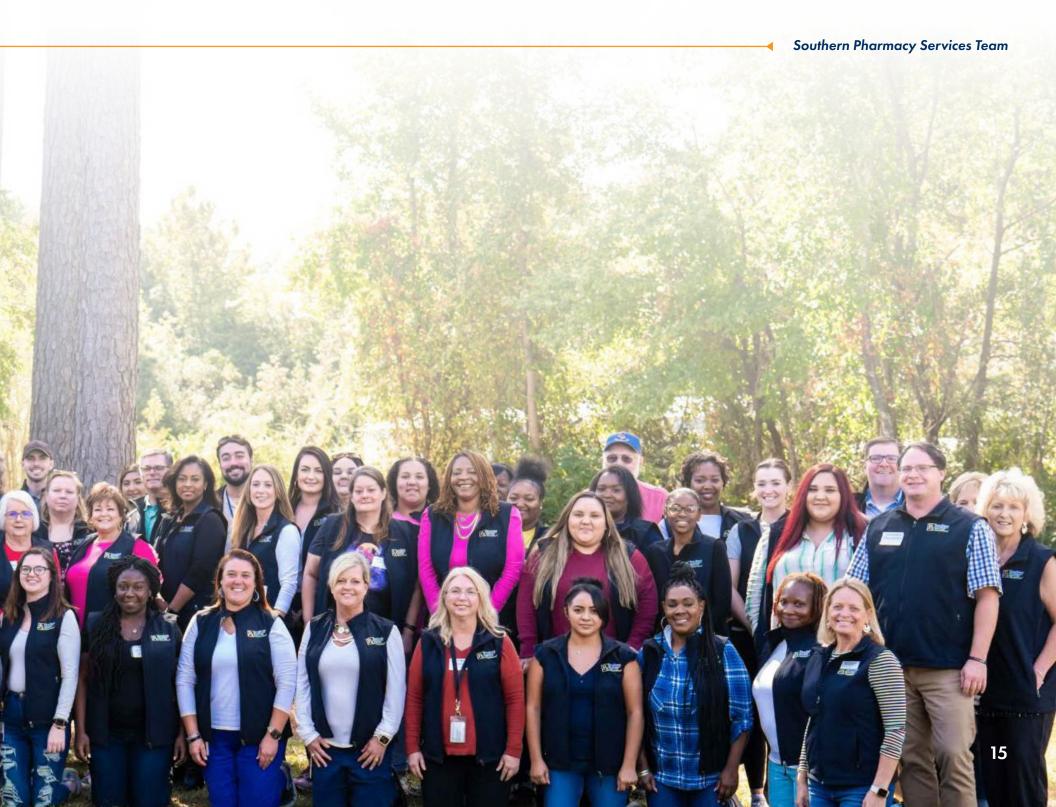


In Ankeny, Iowa, our Right Dose Pharmacy team members sponsored Easterseals Iowa's 19th-annual Camp Sunnyside Regatta, filling Lake Cheerio with paddle boats to support individuals with disabilities.

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To have a group of almost 3,000 people sharing the same common culture of service, viewing ourselves as a common team, working together as a family to take care of these elderly residents is truly remarkable.

Fred Burke President and CEO



Guardian Pharmacy Mid-South



Leading with COMPASSION

Community Impact Story



Little Rock, Arkansas March 2023 Photo Courtesy: Associated Press

Braving the Storm

In March 2023, Little Rock experienced the devastating impact of what meteorologists described as a "catastrophic" tornado, as severe storms swept through Arkansas. The dedicated team at Guardian Pharmacy Mid-South in Memphis, Tennessee immediately sprang into action. Thankfully, all the residents we served emerged unscathed from the tumultuous event.

However, the tornado resulted in many residents being temporarily relocated. The Mid-South team took on the crucial role of coordinating medication access for those affected, ensuring that essential medications reached individuals displaced by the tornado.

In the face of logistical complexities caused by the disaster, Guardian Pharmacy Mid-South went the extra mile, both figuratively and literally, to deliver medications and support to those in need. Amidst the chaos, their commitment to the well-being of the community shined through, embodying the spirit of compassion in times of crisis.

INDIVIDUAL Impact Stories



Cheryl and Dave Lehman with their search and rescue dogs

Our Pharmacist Hero

A pharmacist by profession, Dave Lehman's commitment to service extends beyond the confines of his workplace at the Minnesota pharmacy to the noble cause of training rescue dogs. Alongside his wife, Dave devotes his time to the Minnesota Search and Rescue Dog Association, where their canine companions play a pivotal role in aiding law enforcement in locating missing individuals. Their efforts culminated in a remarkable instance where their dogs located a distressed 15-year-old girl in the woods, averting a tragic outcome. Through weekly training sessions and prompt responses to law enforcement calls, Dave and his wife exemplify unwavering dedication to their community's safety. Certified annually by Law Enforcement Training Specialist International and actively participating in national seminars through Canine Search and Recovery, their journey has taken them across the country when needed. Their motivation stems from a deep-seated desire to give back and a profound love for dogs, making their contribution a beacon of hope and resilience in times of need.

Traveling for Charity

Gabriela Duvall, marketing coordinator for the corporate support team, along with her husband Max, embarked on an extraordinary journey across the United States in 2023 to raise funds and awareness for the limb loss and limb difference community. Despite facing her own challenge of missing her left hand, Gabriela's determination to make a difference fueled their campaign. Through their organization, Of Hand and Heart, they traveled over 30,000 miles in their converted van, stopping along the way to share their inspiring story. Their journey took them to the Advocacy Forum in Washington D.C. where they engaged with lawmakers to address crucial issues. By shining a light on the struggles faced by 2.7 million Americans living with limb loss and limb difference and the 28 million Americans at risk of experiencing limb loss, Gabriela and Max aim to provide vital resources and support to those in need. Their remarkable initiative exemplifies the power of resilience and compassion, demonstrating how individuals like Gabriela are catalysts for positive change.



Max and Gabriela Duvall with their dog, Bear

Employee ENGAGEMENT

Across the country, in our 43 pharmacies and corporate offices in Atlanta, our teams went above and beyond to foster a vibrant and engaging work environment for our employees.

From delightful culinary experiences such as the grilled cheese truck, coffee truck, and themed events like the chili cookoff and national gummy bear day, to festive celebrations including Halloween costume and décor contest, pumpkin decorating contest, and the ugly Christmas sweater party, Guardian ensured a year-round atmosphere of joy. Special occasions were marked with personalized touches, such as personal handwritten Valentine's Day cards with flowers and candy, Super Bowl festivities, and an employee recognition luncheon with pin ceremony. Many of our locations also organized unique events like an axe throwing party, outdoor movie nights, and a creative scavenger hunt, fostering teamwork and creating lasting memories.

These activities, coupled with initiatives like employee appreciation cookouts, demonstrate our pharmacies' collective commitment to recognizing and celebrating the hard work and dedication of their valued team members.



Educational OUTREACH & MENTORSHIP

In 2023, Guardian partnered with more than 20 colleges and universities to provide pharmacy internships and professional practice site rotation opportunities. These initiatives are designed for the unique environments of each independently operated Guardian Pharmacy, ensuring a personalized and enriching experience for students.

These and more dedicated Guardian pharmacists volunteered their valuable time to serve as preceptors, offering priceless hands-on mentorship to future pharmacists:

- Nathan Coons
- Gayle Clark
- 🔪 Lisa Lassiter
- Nathan Crapo
- Nathan Crapo
- Nate Simmons
- Negin Mohebbi
- Glenn Whitley
- Amy Enos
- Eduardo Frickovosky

The personalized guidance and support provided by each of our pharmacists play a pivotal role in shaping the next generation of pharmacy leaders and introducing students to the nuanced world of long-term care pharmacy. Beyond contributing to the growth and development of future pharmacists and pharmacy technicians, these internships and other educational opportunities foster a dynamic and enriching environment within each pharmacy.

We express our heartfelt appreciation for the ongoing dedication and commitment of each of our preceptor pharmacists. Their efforts contribute to the cultivation of a skilled and compassionate pharmacy workforce that will undoubtedly make a lasting impact on the health care landscape.

High Point University























Tiffany GILCHRIST

Meet Tiffany, a current student at Mercer University College of Pharmacy and a shining star in our Guardian Pharmacy of Atlanta team. Tiffany has been contributing her vibrant energy and exemplary service as a pharmacy intern with Guardian since 2021. With a background as a Navy pharmacy technician and more than eight years of experience in military hospitals and clinics, Tiffany served in Afghanistan in Enduring Freedom in 2018, working a Role 3 Trauma Center. Known for her strong positive attitude and commitment to excellence, we are proud to have Tiffany as a member of our Guardian family and support her in her mission to drive the future of pharmacy excellence.

























SUSTAINABILITY

At Guardian, we're continually seeking new ways to expand sustainability initiatives across our operations. From participating in the Leadership in Energy and Environmental Design (LEED) recertification in our corporate offices to new pilot partnerships with SIRUM's medication donation program in key markets, our efforts are making a difference.

- In Arizona, our Tucson and Phoenix pharmacy teams show their heart for sustainable business practices by recycling cardboard, plastics, and electronics.
- In Oklahoma, our Eufaula and Tulsa pharmacy teams donate unused medications to charitable pharmacies, reducing waste and meeting the needs of uninsured Oklahomans.

Partnering for Change

Every year, individuals and organizations in the U.S. discard up to \$11B of unexpired, unopened medicine.

At Guardian, we are proud of our pilot partnerships with SIRUM (Supporting Initiatives to Redistribute Unused Medicine) recycling in key markets. SIRUM is reimagining medication access for those in need by redistributing surplus medications through community health care partners and safety-net providers like Guardian's pharmacies. By donating surplus medications from our local pharmacies, we're actively engaged in SIRUM's commitment to preserve both medicine and lives.

With the contribution of our participating pharmacies, **107,205** prescriptions were donated with an estimated price of \$1,831,100.

To date, SIRUM has helped **150,000+** uninsured and underinsured patients access life-saving medicine with nearly **1.4 million** donated prescriptions. It's an honor to be a partner in this effort and support SIRUM's incredible mission.



Distance of the

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Bridging the HEALTH EQUITY GAP

Promoting Equitable Medication Access and Facilitating Adherence

Guardian has an important mission: to provide comprehensive, integrated pharmacy services that improve medication adherence to a drug regimen that is optimized for the individual. The end result is lower care costs and better health outcomes for older adults and individuals with complex care needs.

At the Heart of Health Equity

We understand that the pursuit of health equity is a defining challenge of our times, grounded in the belief that every individual—regardless of age, gender, race, disability, socioeconomic status or other characteristic—should have access to the highest-quality medical therapy to meet their individual health care needs. For us, this goal of "pharmacoequity" is not merely aspirational but achievable through concerted efforts to break down barriers to medication access and adherence.

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Residents are very costconscious and understandably confused about their benefit plan options as monthly costs and coverage options are continually changing. We take the time to help residents navigate their options. It's incredibly rewarding when we can save a resident \$500 or even more on their annual out-of-pocket costs.

Chris Crisafulli Vice President of PBM Network Operations

Our Impact

In 2023, over 76,000 individuals were impacted by Guardian's Insurance Optimizer efforts, resulting in over \$45M in out-of-pocket savings to residents of long-term care, senior living, behavioral health and group homes. These individuals saved an average of \$594 annually and benefited from having all of their prescriptions covered by their plan or an alternative offered.

Insurance Optimizer Impact



Our Strategies

Making Medication Accessible: Breaking Down Cost Barriers

Total Resident Savings

Recognizing that affordability is the cornerstone of access and adherence, we're striving to reduce the financial barriers to medication through our innovative programs, Insurance Optimizer and Clinical Intervention. We do this in three ways:

Navigating Benefits: Our expert teams guide people through the complex world of health benefit plans, helping match them to the plan that best meets their health care and financial goals.

Claim Advocacy: Our pharmacy teams help maximize the benefits available to people in their current plan by working with prescribers and insurance companies to resolve denied claims that lead to missed medication doses.

Therapy Optimization: Our pharmacists work to ensure every person is on the highest-quality, evidencebased medication regimen that aligns with their plan formulary and meets their individual health care goals.

Facilitating Adherence: Simplifying Medication Management

Medication adherence is key to improving health outcomes and reducing care costs. And yet, non-adherence costs the U.S. health care system an estimated \$300 billion annually.*

Savings per Resident

Worked Claims

Here's how we're making a difference:

Our tech-enabled platform. We provide a seamless pharmacy experience that is integrated into the workflow of the LTC communities we serve. Real-time connection between our pharmacies' dispensing system and the community's electronic health record gives our pharmacists a 360-degree view of medication records. And barcode-enabled smart packaging technology sorted by the day and hour along with hands-on training of facility staff by our pharmacy teams ensure every individual receives the right medication at the right time, every time.

Our expertise. Our pharmacists explore reasons for medication non-adherence including high-cost medications, polypharmacy, complex regimens, or adverse drug effects and work to find practical solutions. Our pharmacy teams help to increase vaccination rates by facilitating on-site vaccine clinics, advocating for vaccine uptake, and educating residents, families, and community staff about the benefits of vaccinations.

Improving OUTCOMES

In 2023, Guardian remained at the forefront of enhancing health care outcomes for residents in long-term care and senior living communities and other individuals with complex care needs. Our dedication to safeguarding health and well-being resulted in significant achievements throughout the year.

Vaccination Drive: We showed our commitment to preventive health by administering more than 73,000 flu shots and over 44,000 COVID-19 vaccines. These efforts were crucial to protecting the vulnerable population we serve from seasonal flu and the ongoing challenges of the COVID-19 pandemic.

Clinical Interventions: A core component to our approach to unmatched pharmacy care is our proprietary Clinical Intervention program. In 2023, this program facilitated over **98,000 pharmacist-led clinical interventions** totaling over **33,000 pharmacist hours.** These interventions were key to preventing potentially harmful drug interactions, inappropriate dosing, and the risks associated with polypharmacy.

These accomplishments not only underscore our commitment to delivering exceptional pharmacy care, but also highlight the depth of our expertise and the impact of our services to ensuring the best health outcomes for those we serve.



Influenza Vaccinations Administered







Clinical Intervention Impact

Drug Interactions

We identified and addressed

4,500 instances of potentially

serious drug-drug or drugdisease interactions.

Allergy Alert

Our team intervened in nearly

9,000

cases where a drug was prescribed despite a noted allergy, preventing possible serious harm or hospitalization.

Duplicate Therapy

We intervened in more than 100000

instances of duplicate therapy, reducing polypharmacy and the risk of adverse medication effects.







Promoting WELLNESS

The health and well-being of the individuals we serve are at the heart of our mission. Throughout the year, our pharmacy teams demonstrated their commitment to wellness with a variety of meaningful initiatives, such as:

- In Arizona, our Phoenix pharmacy team organized the Guardian Angel Health Fair. This event brought together health care providers—therapy, laboratory, pharmacy, hospice and more—to offer important health resources, with proceeds benefiting the Alzheimer's Association.
- In Georgia, we demonstrated our commitment to public health by donating flu vaccines to The Hearts and Hands Clinic. This ensured that medically uninsured individuals had access to preventative health care.
- Our national clinical and account management teams led our Annual Spring Clinical Symposium, educating pharmacists, nurses, and other health care providers. This year's symposium included engaging sessions on key clinical topics impacting the quality of life and care for older adults including polypharmacy, pain management, and wound care.

Throughout the year, many of our pharmacies provided CPR and first aid training and certifications for staff in the communities and organizations we serve. This training is essential for care providers to feel prepared and confident in handling emergencies.

Advocacy in Action









ANCOR



Industry PARTNERSHIPS

At Guardian, we're focused on improving care quality and outcomes, along with tackling the key societal health challenges of our time. That's why we have built a strong and expanding network of strategic industry partnerships. Through our support of these leading advocacy organizations, we are advancing societal wellness, addressing social determinants of health, expanding community support, and advocating for industry change.

We support Argentum's efforts to enhance access and affordability in senior living and tackle workforce issues that impact the quality of resident care. We are aligned with their mission to drive meaningful change in the care of older adults by addressing the multitude of challenges facing today's senior care industry.

Our partnership with LeadingAge is rooted in a shared vision of an America free from ageism, where aging is embraced and respected. We support LeadingAge in their efforts to promote diversity, inclusivity, and equitable access to care.

We are committed to a future that upholds respect, dignity, and inclusion for individuals with disabilities. Our collaborations with organizations like ANCOR and The ARC of the United States highlight our support for empowering people with intellectual and developmental disabilities. Together, we are influencing policies that safeguard human rights and enhance community support.

Advocating for CHANGE

In our commitment to improving care quality and access, we are actively involved in legislative advocacy to enhance long-term care (LTC) pharmacy services, promote industry awareness, and bolster patient care and safety.

The **Senior Care Pharmacy Coalition** (SCPC) serves to champion the interests of LTC pharmacies, fostering a health care environment that recognizes and supports their critical role in delivering personalized, high-quality care to older adults and individuals with complex medical needs. Through our partnership with SCPC, we are advocating for accessible, effective, and comprehensive LTC pharmacy care that promotes better health outcomes and reduces health care costs.

Through our support for the Alliance for LTC Pharmacy at Home, we are working together to improve the lives of individuals with complex health care needs—especially those with disabilities and chronic illnesses—living in the community by expanding access to vital LTC pharmacy services.

Our local advocacy efforts are vital to educating stakeholders and increasing industry awareness at the state level. For example, our team in Maine advocated for LTC pharmacy recognition by proposing a dedicated pharmacist seat on the state's pharmacy board and challenging policies on medication returns. And our Minnesota pharmacy team participated in the annual Legislative Round Table event, fostering dialogue and collaboration among lawmakers, health care providers, LTC pharmacies, and community operators.

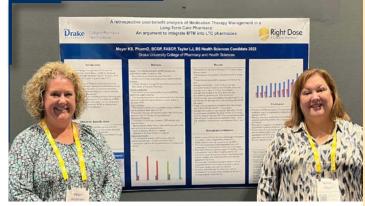
Through these actions and more, we are championing the needs of all LTC pharmacies to ensure they have the necessary legislative and regulatory support to continue offering comprehensive, effective, and accessible LTC pharmacy services to their communities.



2023 SCPC Summit



2023 Georgia Senior Living Association Conference



2023 American Society of Consultant Pharmacists



2023 Pharmacy Presidents Meeting

LOOKING AHEAD



At Guardian, our commitment to enhancing care quality and accessibility for older adults and those with complex care needs is more than a mission—it's a promise that guides our every action.

As we approach our 20th anniversary in 2024, our focus remains on making a meaningful impact by promoting wellness and ensuring every individual has access to the care they deserve.

Energized by the challenges and opportunities that lie before us, we are ready to expand access to quality care, address the social determinants of health, and advocate for industry-wide change.

Together, we continue to innovate for impactful health care solutions that pave the way for a healthier future for the communities we serve.





guardianpharmacy.com