

# 10 Key Benefits of a Guardian Partnership

## 1 Personalized Support

Receive outstanding customer service and personal support with 24/7 access to our pharmacy teams and routine visits from your dedicated account manager.

## 2 Quality Reviews

Reduce compliance risk and ensure safe medication administration practices with quality reviews, including medication storage audits and med pass observations.

## 3 Family & Community Events

With a focus on engaging residents and families, we host on-site events at your community, including sessions on Medicare annual enrollment and wellness topics.

## 4 Customized Staff Training

Improve efficiency and accuracy of medication management with hands-on training on our pharmacy processes. Empower your staff and improve care quality with our clinical education programs on topics such as fall prevention and dementia care.

## 5 Advanced Technology

Improve order accuracy with seamless EHR/eMAR integration. Enhance efficiency and reduce medication errors with our smart packaging technologies and barcode scanning. Streamline communication, save time, and improve oversight with our web-based customer portal and secure messaging app.

## 6 Local Billing Assistance

Our local billing specialists work with residents' physicians and insurance plans to reduce out-of-pocket costs for residents. Plus, they help answer billing questions and provide prior authorization and Medicare enrollment assistance, saving your staff's time and frustration.

## 7 On-site Vaccination Clinics

As an added layer of protection for your residents, our pharmacy teams are available to proactively plan on-site immunization clinics for flu and COVID vaccinations.

## 8 GuardianShield™

Save money, reduce risk, and improve outcomes. Our clinical team and business intelligence unit have come together to take your data and transform it into easy-to-understand, actionable reports.

## 9 Clinical Consulting Services

Our pharmacists are experts in optimizing medication therapies for older adults. They are available for on-site visits and remote medication regimen reviews aimed at improving clinical outcomes and regulatory compliance.

## 10 Routine Partnership Check-Ins

Gain visibility and insights into the true value of our partnership with routine business reviews. These personalized sessions review important topics such as trends in resident pharmacy adoption, resident savings, account management activity, clinical reports, and more.

## Ready to get started?

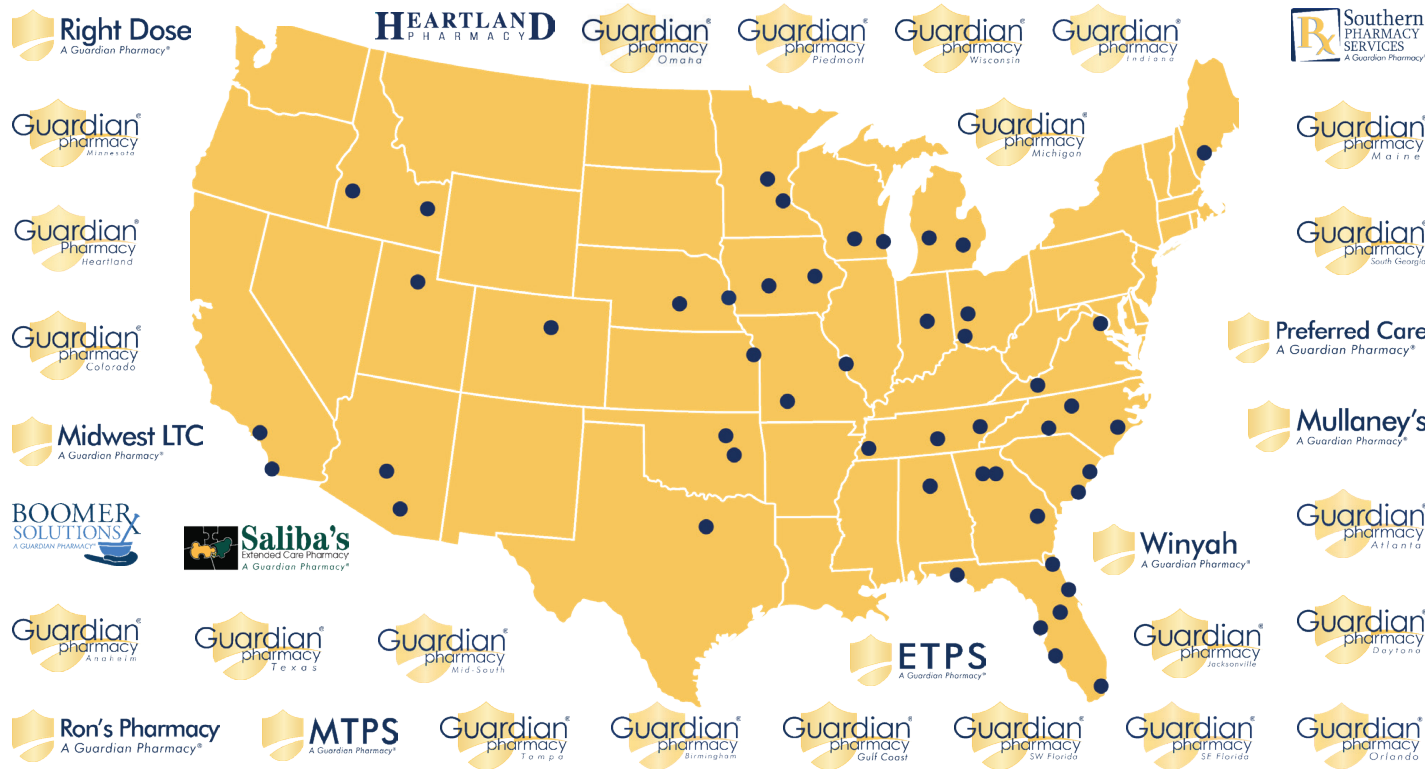
Connect with a solution expert at [guardianpharmacy.com/locations](https://guardianpharmacy.com/locations)

# Your Partner in Advancing Senior Living



# National Strength Local Partnership

Together, our network of locally operated pharmacies serves more than **170,000** lives in **6,200+** communities and organizations across the nation. We proudly serve senior living, skilled nursing, behavioral health, PACE programs, and community providers that support individuals with intellectual and developmental disabilities.



**Built to be different.  
Built to be better.**

Guardian's unique local business model means each of our pharmacies has the autonomy to make decisions at the local level—decisions to personalize the services and support your community needs and your care team deserves.

**#1**

most trusted LTC pharmacy across our footprint

**47+**

locally operated pharmacies and growing

**35**

states served

**84%**

average resident pharmacy adoption in assisted living

Ready to learn more?

Visit us at

[guardianpharmacy.com](https://guardianpharmacy.com)