

Key To Preventing Medication Errors: **MATCH-BACK PROCESS**

Keep residents safe by routinely matching prescriber orders, eMAR entries and medications received from pharmacy.



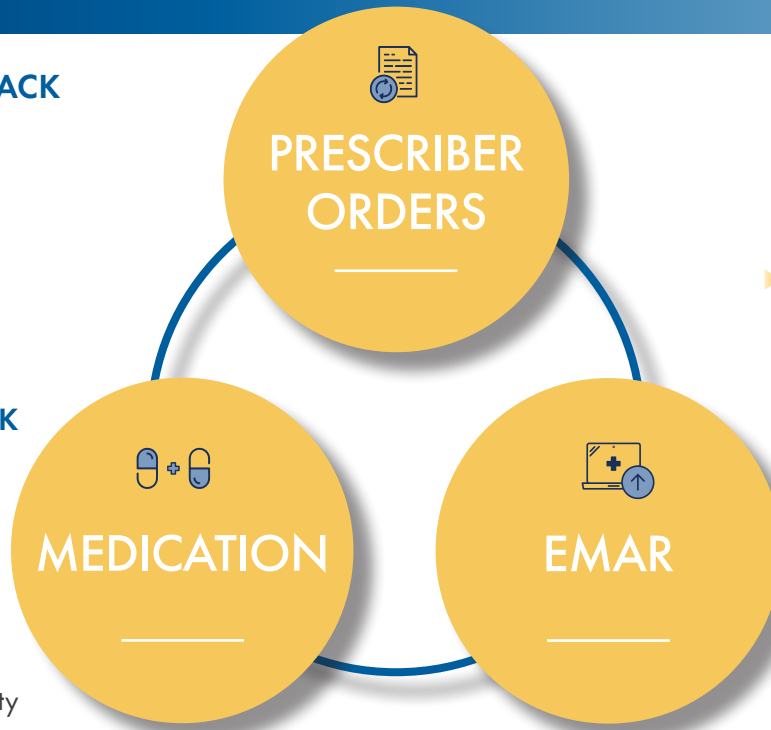
COMPLETE MATCH-BACK

Review resident's complete profile, matching all:

- ▶ Prescriber orders
- ▶ eMAR entries
- ▶ Medications on hand

WHEN SHOULD A COMPLETE MATCH-BACK BE PERFORMED?

- ▶ At admission
- ▶ With each **annual medical exam** or revised plan of care
- ▶ After a **hospitalization** or other transition in care
- ▶ Randomly, as part of quality assurance



PARTIAL MATCH-BACK

Review **recent** order changes, matching:

- ▶ **New prescriber orders**
- ▶ **New eMAR entries**
- ▶ **New medications** received from pharmacy

WHEN SHOULD A PARTIAL MATCH-BACK BE PERFORMED?

- ▶ With **new prescriber orders**, order changes and discontinued orders
- ▶ With **each new daily** and new cycle **delivery from pharmacy**
- ▶ Match all flags or alerts in the eMAR

Steps to Complete a Match-Back For A New Resident

- 1** Review the prescriber orders and send the orders to pharmacy
- 2** Match the eMAR entries with your copy of the prescriber orders
 - If the orders match, approve the orders in the eMAR
 - If the orders do not match, contact pharmacy
- 3** When medications arrive from pharmacy, match them to the eMAR entries
 - If the medications match the eMAR entries, store them appropriately
 - If the medications do not match the eMAR entries, contact pharmacy

If the orders match the eMAR and the eMAR matches the medication label, then you have a match-back!

Verify the Rights of Medication Administration

